

FREE ONLINE LEARNING

PRINCIPLES OF TEAM LEADING LEVEL 2 CERTIFICATE



LEVEL
2



DELIVERY

13 online classroom sessions



DURATION
11 Weeks



QUALIFICATION

Level 2 Certificate in Principles of Team Leading

How is the course delivered?

This level 2 qualification is designed to give learners an understanding of the principles of Team Leading and culminates with the completion of an Introduction to coaching.

This course is completed via our online learning platform, BabingtonOnline and is supported with interactive resources and webinars to cover the key topics where learners can interact with a tutor and peers.

We will do a full diagnostic assessment with learners to give a comprehensive picture of gaps in learning and then create an individualised learning plan to meet their specific needs, concentrating on what areas they need improvement.

Who is this course for?

- Is aged 19+
- Resident of England only
- UK or EU resident of 3 years or longer or outside of the EU

Course benefits

- Full specialist trainer support and progress reviews
- Learn online, anytime anywhere
- Gain a nationally recognised qualification

What topics are covered?

- Principles of Team Leading
- Understanding Business
- Understand How to Communicate Work Related Information
- Understanding Customers
- Understand How to Deliver Customer Service and Resolve Problems
- Understand How to Develop Working Relationships with Colleagues
- Understand Health and Safety Procedures in the Workplace
- Introduction to Coaching